National Transportation Safety Board
Washington, D.C. 20594

Office of the Chairman

November 9, 2011

VIA CERTIFIED MAIL
RETURN RECEIPT REQUESTED
AND FEDEX OVERNIGHT DELIVERY

Brian T. Hunt
Vice President and General Counsel
Pinnacle Airlines Corp.
1689 Nonconnah Boulevard, Suite 111
Memphis, Tennessee 38132

Re: Colgan Air Flight 3407, Clarence Center, New York, February 12, 2009, NTSB ID DCA09MA027

Dear Mr. Hunt:

In light of recently-released internal Colgan Air email exchanges that were not previously provided to the National Transportation Safety Board (NTSB) in the course of its above-referenced investigation, we require that Pinnacle Airlines Corp. and Colgan Air, Inc. provide additional records as described below. Although the content of the email exchanges appears to be consistent with information investigators learned through extensive interviews and review of other materials during the course of our investigation, in order to ensure that the factual record is complete, your timely attention to this matter is requested.

Pursuant to the NTSB's statutory authority under 49 U.S.C. §§ 1132 and 1134, and various regulatory provisions codified in chapter VIII of subtitle B of title 49, Code of Federal Regulations, please provide the following:

> Any and all information that was not previously provided to the NTSB regarding the training for, and technical qualifications of, Captain Marvin Renslow and First Officer Rebecca Shaw, including, but not limited to, email messages between chief pilot Bill Honan and any officers or employees at Pinnacle and/or Colgan.

For purposes of complying with this demand letter, the term "information" refers to and includes all hard copy documents and electronic documents maintained in any electronic medium, such as a hard drive, computer tape, solid state memory, flash drive, or computer disk.

You are requested to make the above-described information available to the NTSB no later than November 17, 2011. Please contact NTSB General Counsel, David K. Tochen, or Assistant General Counsel Robert V. Combs, to make arrangements for the NTSB to receive the information. Mr. Tochen may be contacted at 202-314-6616, or at david.tochen@ntsb.gov; Mr. Combs may be reached at 202-314-6080, or at robert.combs@ntsb.gov

Sincerely,

Deborah A.P. Hersman
Chairman