



National Transportation Safety Board Aviation Accident Data Summary

Location:	BRIDGETOWN, Bahamas	Accident Number:	NYC89LA072
Date & Time:	11/03/1988, 0220 EST	Registration:	N9674
Aircraft:	BOEING B-747-123	Injuries:	1 Serious, 211 None
Flight Conducted Under:	Part 121: Air Carrier - Scheduled		

Analysis

THE FLIGHT ATTENDANT ENTERED THE ELEVATOR SHAFT, FAILED TO NOTICE THE ELEVATOR WAS NOT PRESENT AND CLOSED THE ELEVATOR DOOR BEHIND HER. AT THE SAME TIME A FLIGHT ATTENDANT ON THE UPPER DECK ENTERED THE ELEVATOR AND STARTED THE ELEVATOR DOWN. THE FLIGHT ATTENDANT BELOW THE ELEVATOR SCREAMED AND THE ELEVATOR WAS STOPPED THEN RETURNED TO THE UPPER LEVEL. THE FLIGHT ATTENDANT SUFFERED A LACREATED SCALP AND COMPRESSION OF THE T2 AND T5 VERTEBRAE. ACCORDING TO THE OPERATOR, THERE WERE VISUAL CUES PRESENT THAT WOULD INDICATE THE ELEVATOR WAS NOT PRESENT.

Probable Cause

The National Transportation Safety Board determines the probable cause(s) of this accident to be: THE FAILURE OF THE FLIGHT ATTENDANT TO NOTICE THAT THE ELEVATOR WAS NOT PRESENT AS SHE ENTERED THE ELEVATOR SHAFT AND PRIOR TO CLOSING THE DOOR.

Findings

Occurrence #1: MISCELLANEOUS/OTHER
Phase of Operation: CRUISE - NORMAL

Findings

1. (C) VISUAL LOOKOUT - INADEQUATE - FLIGHT ATTENDANT
2. (F) COMPLACENCY - FLIGHT ATTENDANT
3. (C) MISC EQPT/FURNISHINGS,GALLEY/PERSONNEL LIFT - UNDETERMINED

Pilot Information

Certificate:	Airline Transport	Age:	58
Airplane Rating(s):	Multi-engine Land	Instrument Rating(s):	Airplane
Other Aircraft Rating(s):		Instructor Rating(s):	
Flight Time:	19500 hours (Total, all aircraft), 5700 hours (Total, this make and model)		

Aircraft and Owner/Operator Information

Aircraft Make:	BOEING	Registration:	N9674
Model/Series:	B-747-123 B-747-123	Engines:	4 Turbo Fan
Operator:	PAN AM	Engine Manufacturer:	P&W
Operating Certificate(s) Held:	Flag carrier (121)	Engine Model/Series:	JT90-7A
Flight Conducted Under:	Part 121: Air Carrier - Scheduled		

Meteorological Information and Flight Plan

Conditions at Accident Site:	Visual Conditions	Condition of Light:	Night/Dark
Observation Facility, Elevation:	, 0 ft msl	Weather Information Source:	Pilot
Lowest Ceiling:	Unknown / 0 ft agl	Wind Speed/Gusts, Direction:	/ ,
Temperature:		Visibility	0 Miles
Precipitation and Obscuration:			
Departure Point:	NEW YORK, NY (JFK)	Destination:	RIO DE JANEIRO, OF (GIG)

Wreckage and Impact Information

Crew Injuries:	1 Serious, 15 None	Aircraft Damage:	None
Passenger Injuries:	196 None	Aircraft Fire:	None
Ground Injuries:	N/A	Aircraft Explosion:	None
Latitude, Longitude:			

Administrative Information

Investigator In Charge (IIC):	ROBERT L HANCOCK	Adopted Date:	07/09/1990
Investigation Docket:	NTSB accident and incident dockets serve as permanent archival information for the NTSB's investigations. Dockets released prior to June 1, 2009 are publicly available from the NTSB's Record Management Division at pubinq@ntsb.gov , or at 800-877-6799. Dockets released after this date are available at http://dms.nts.gov/pubdms/ .		

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